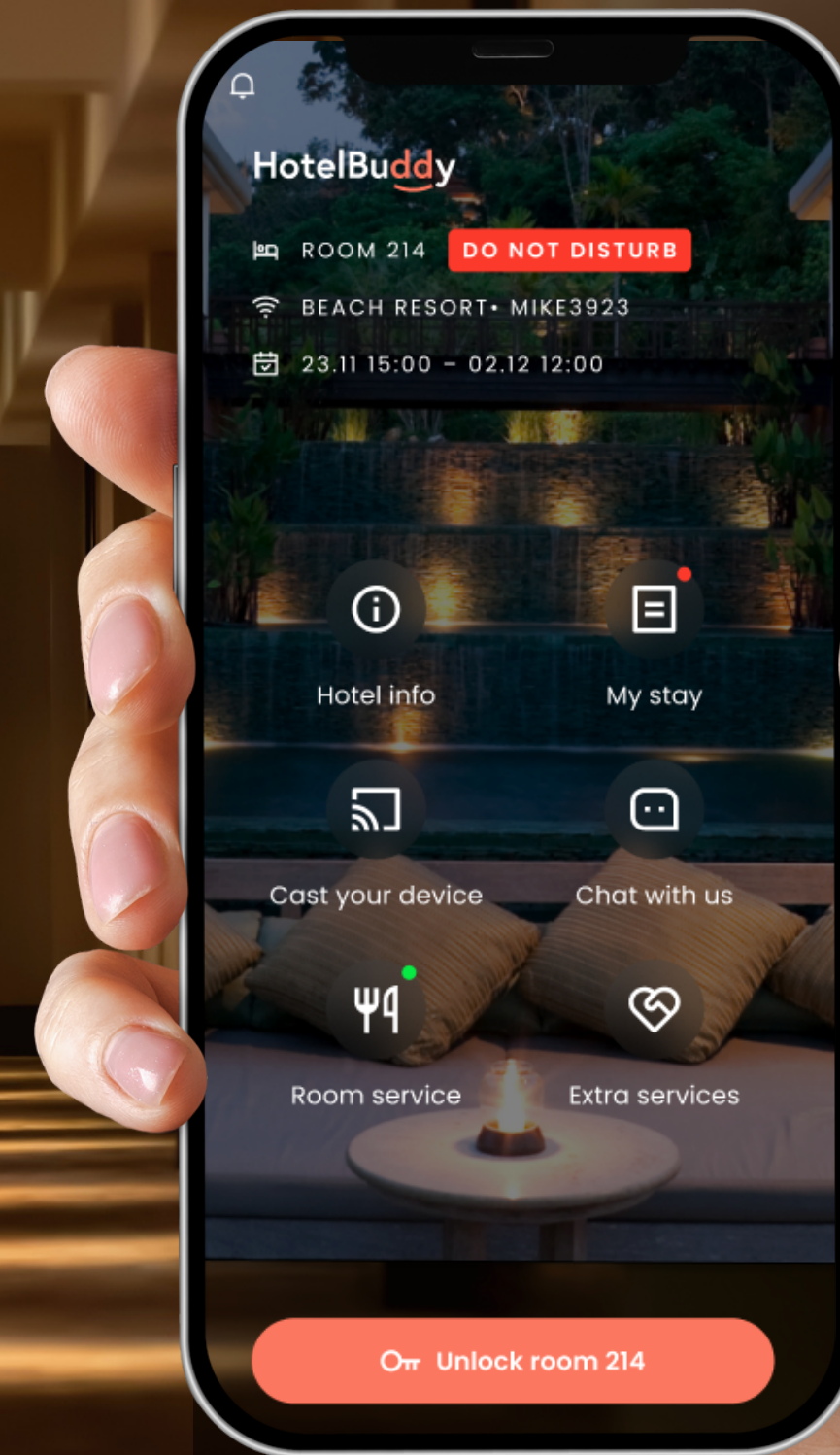


HotelBuddy

Digitalizing hotel operations and guest experience

100% web-based application, no app
downloads

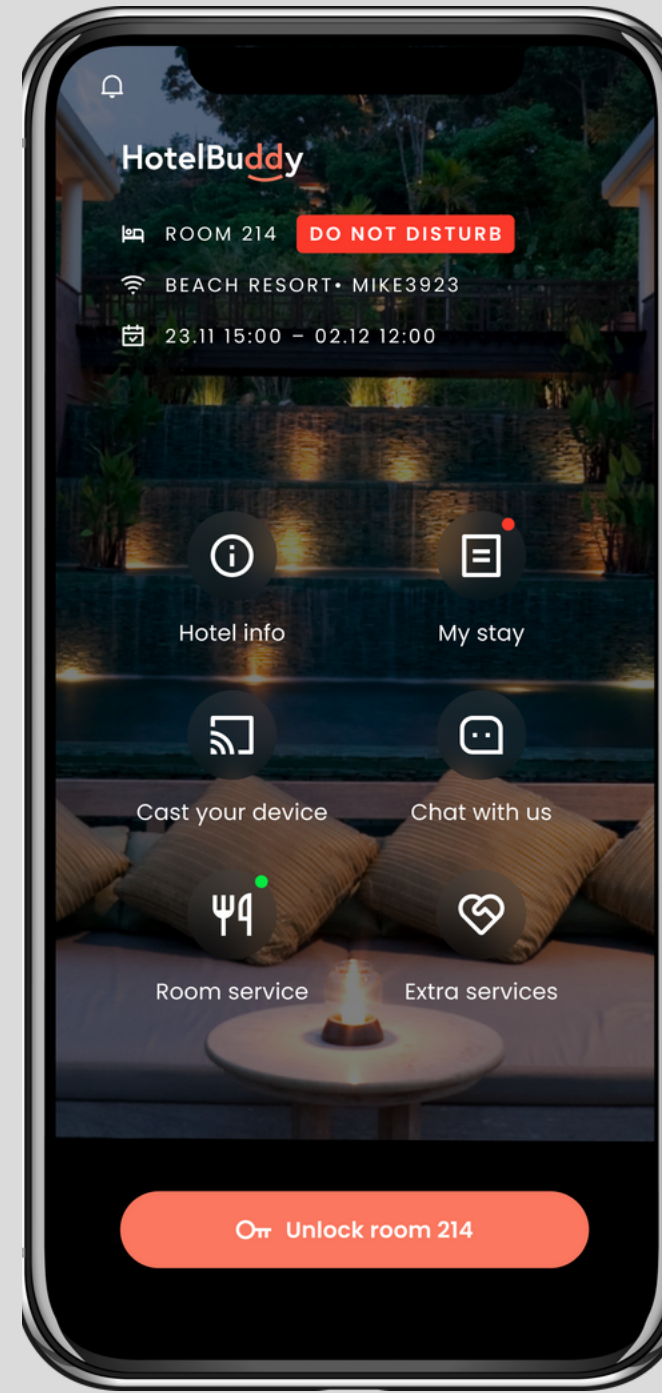
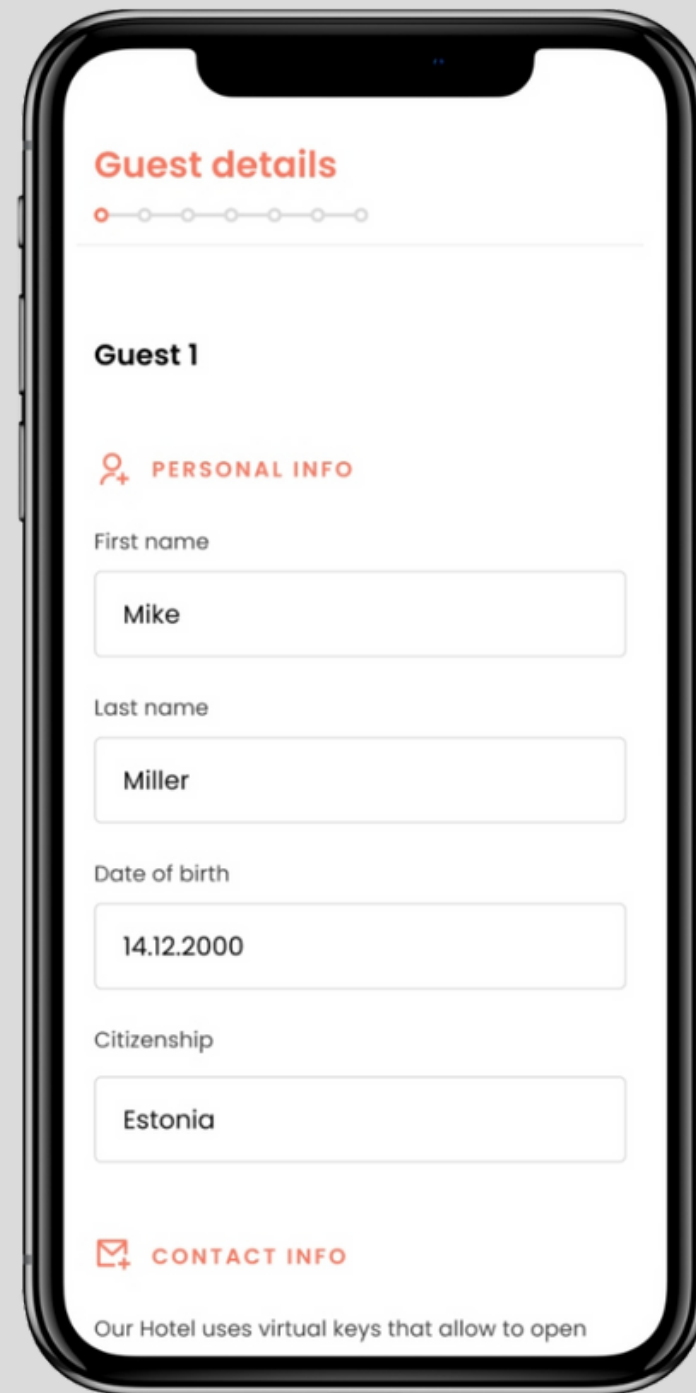


HotelBuddy is a lightweight, user-friendly and modern solution for digitalizing hotel guest experience and operations.

It is built on first-hand experience on operating hotels and providing IT-support.

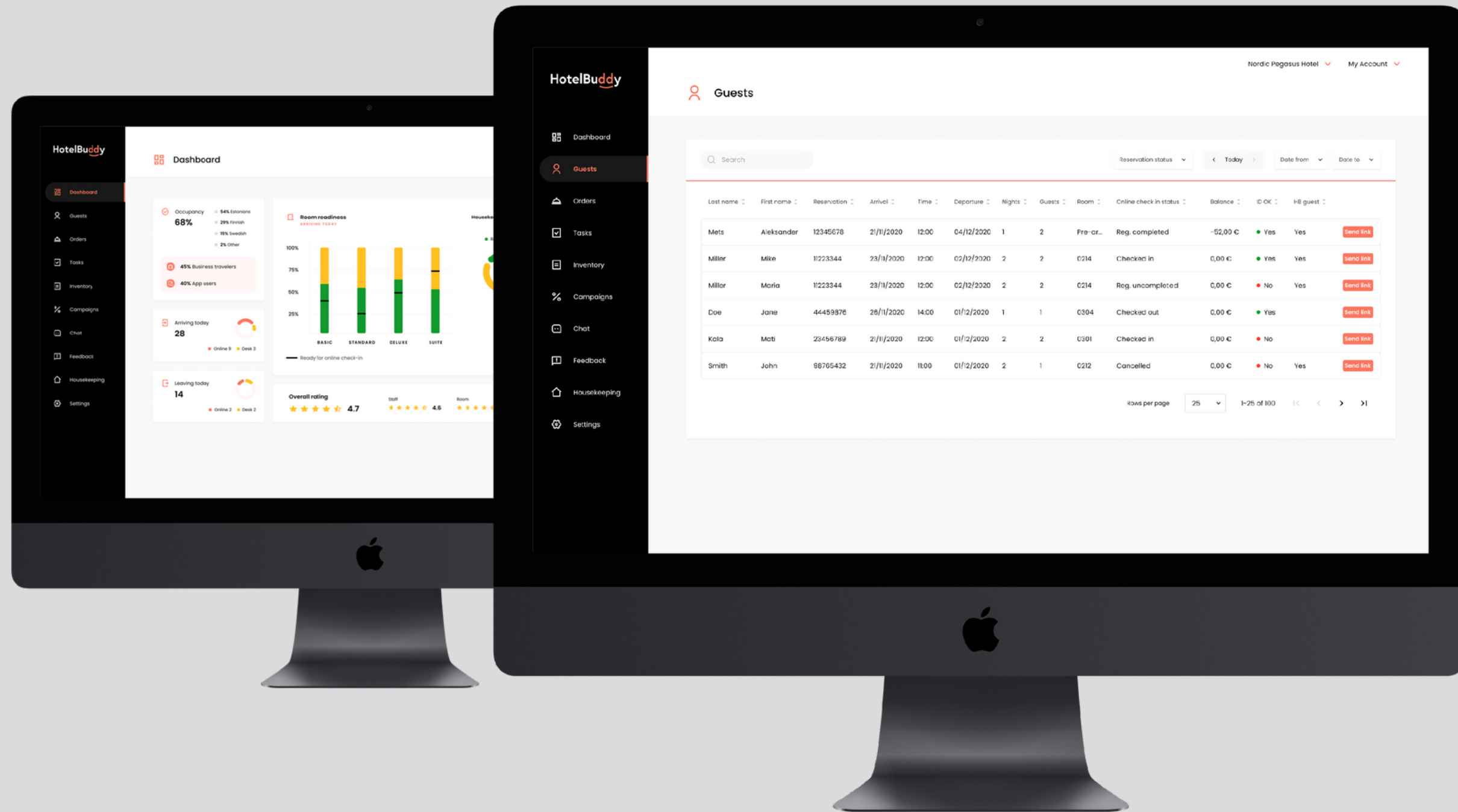


The guest app is 100% cloud-based and does not require any app download.



- Online check in
- Secure payment
- Upgrade your room
- **Digital room key**
- Chat
- Cast content to TV
- Online room directory
- Book extra services
- Online check out
- Share feedback
- QR Kiosk

Guest: fully digital visit



- Dashboard with KPIs
- Guest profiles
- Inventory
- Orders
- Tasks
- Campaigns
- Chat
- Feedback
- Housekeeping

Hotel: All-in-one admin tool

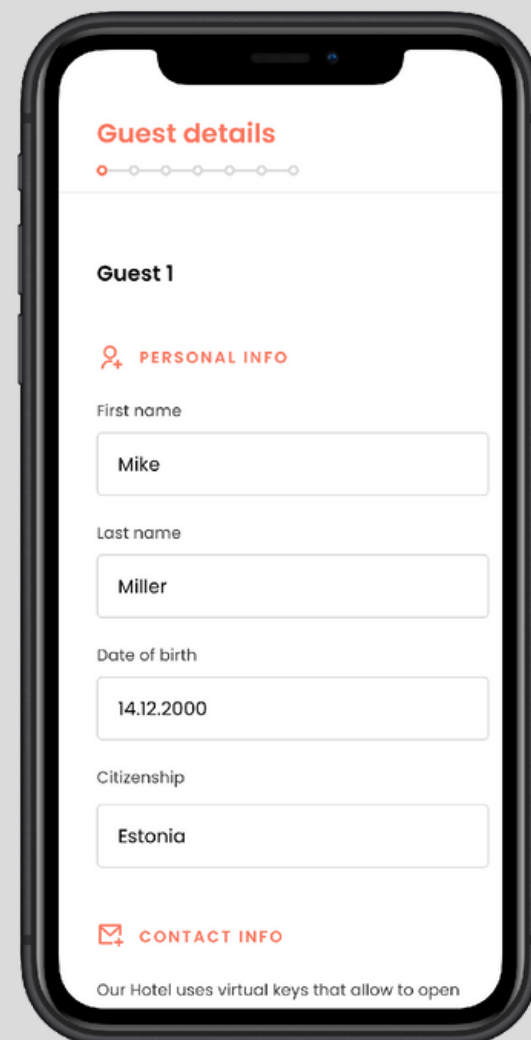
Benefits:

- **Eliminate queues** and reduce Reception's workload
- Elevate guest satisfaction with **tailored experiences**
- **Maximize revenue** via room upsells and extra sales
- Boost brand reputation
- Adopt **paperless, plastic-free** operations

**This is how your guests will
interact with you using
HotelBuddy:**

Before arrival, we send your guests an automated e-mail / SMS invitations to HotelBuddy, where they can:

**Fill in
registration card**



Guest details

Guest 1

PERSONAL INFO

First name
Mike

Last name
Miller

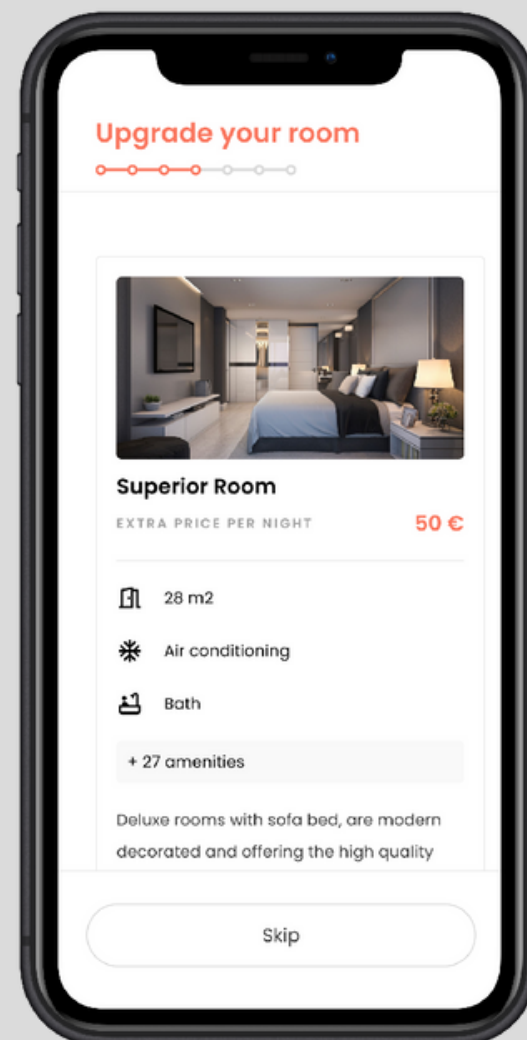
Date of birth
14.12.2000

Citizenship
Estonia


CONTACT INFO

Our Hotel uses virtual keys that allow to open


**Upgrade
their room**





Upgrade your room



Superior Room
EXTRA PRICE PER NIGHT **50 €**

 28 m2

 Air conditioning

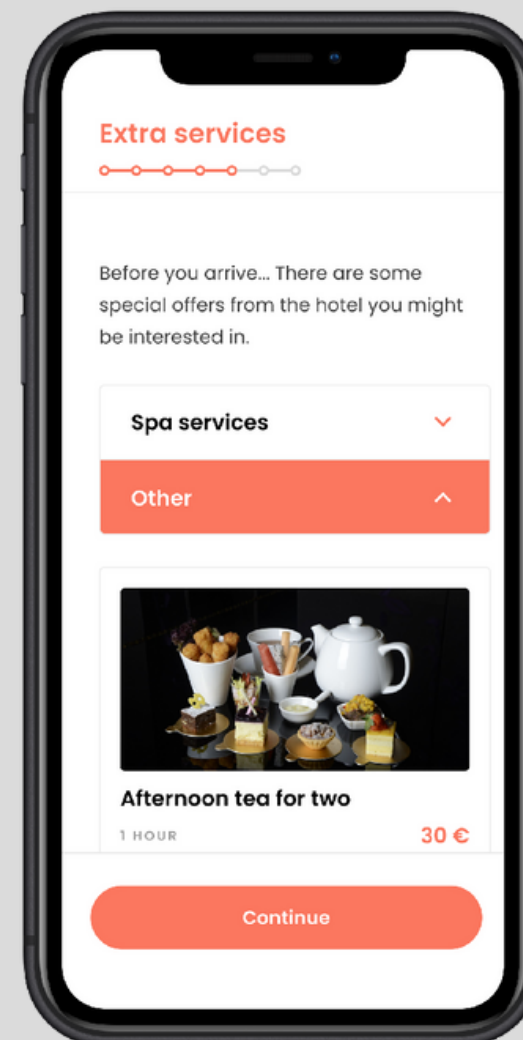
 Bath

+ 27 amenities

Deluxe rooms with sofa bed, are modern decorated and offering the high quality

Skip

**Book extra
services**




Extra services

Before you arrive... There are some special offers from the hotel you might be interested in.

Spa services

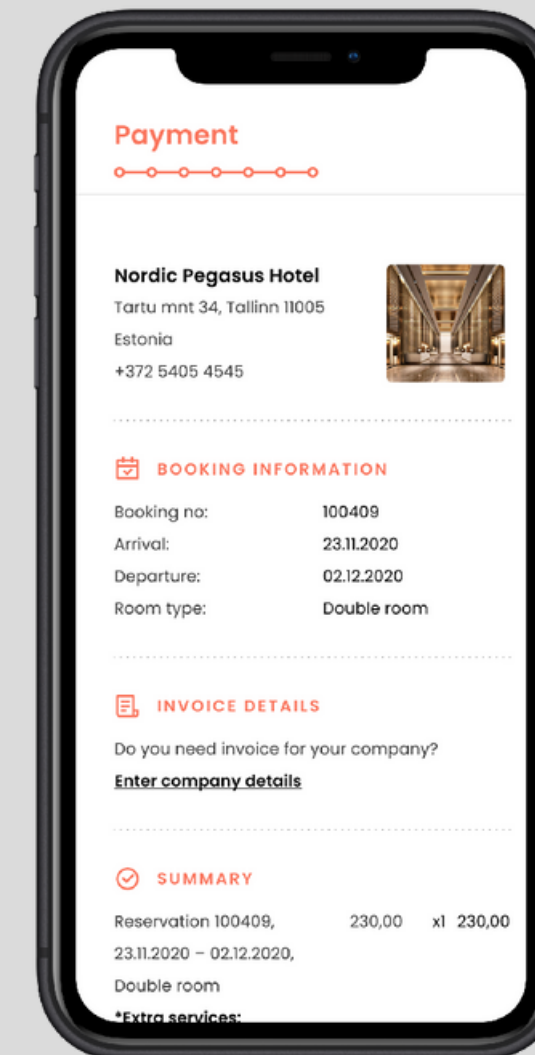
Other



Afternoon tea for two
1 HOUR **30 €**


Continue

Pay



Payment

Nordic Pegasus Hotel
Tartu mnt 34, Tallinn 11005
Estonia
+372 5405 4545



BOOKING INFORMATION

Booking no: 100409
Arrival: 23.11.2020
Departure: 02.12.2020
Room type: Double room

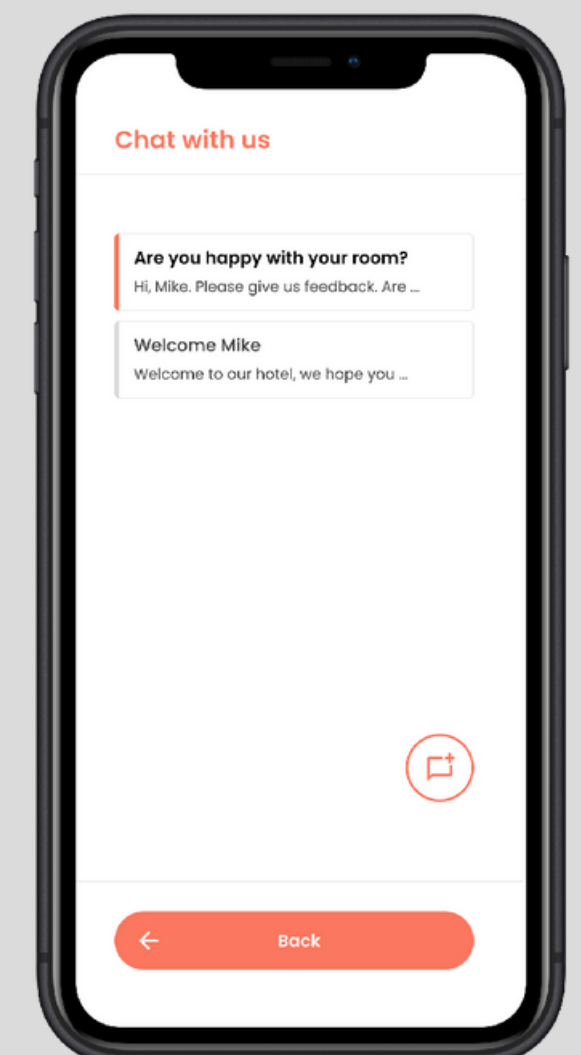
INVOICE DETAILS

Do you need invoice for your company?
[Enter company details](#)

SUMMARY

Reservation 100409, 23.11.2020 – 02.12.2020, Double room
*Extra services:

**Chat with
hotel staff**

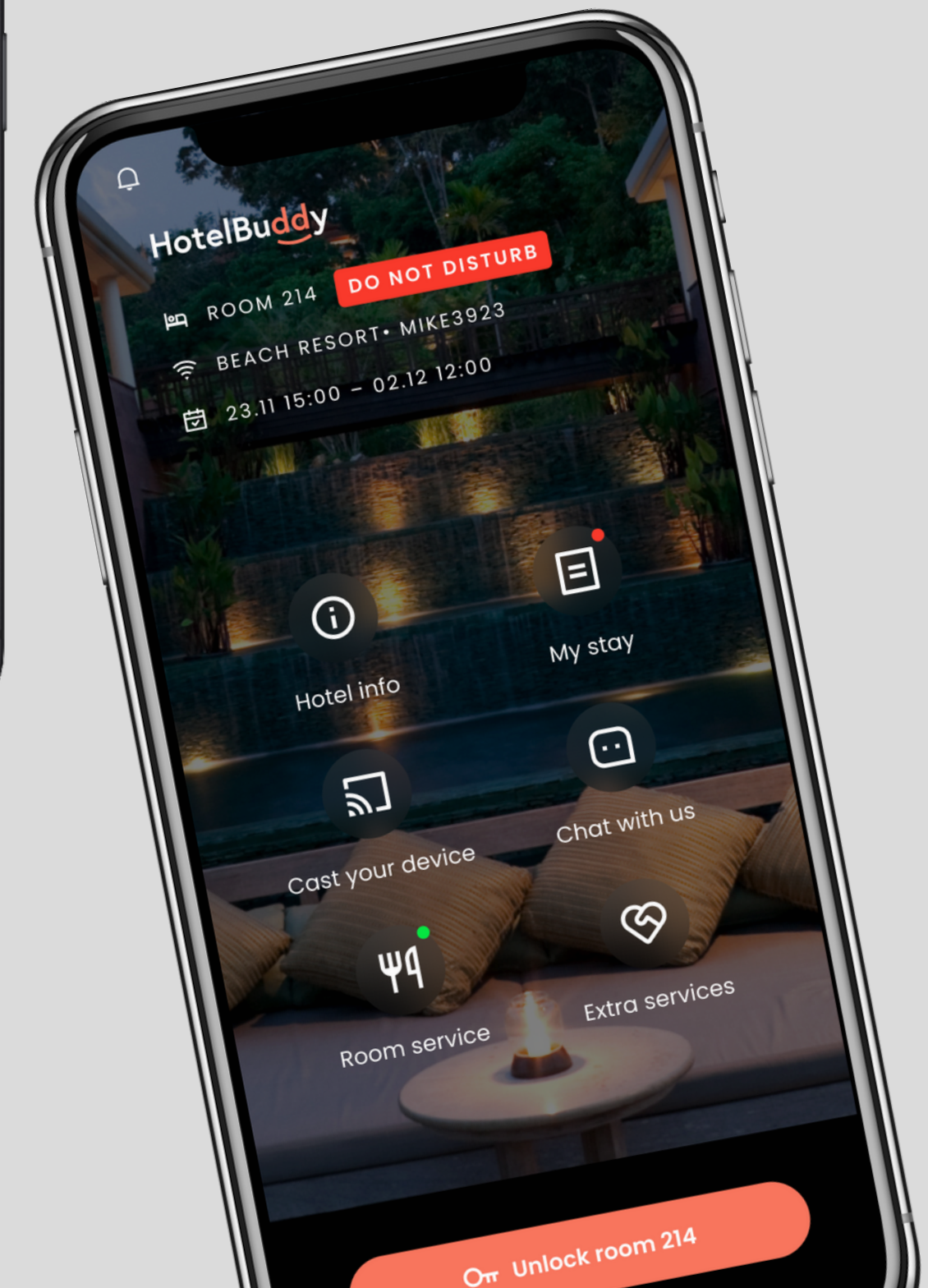
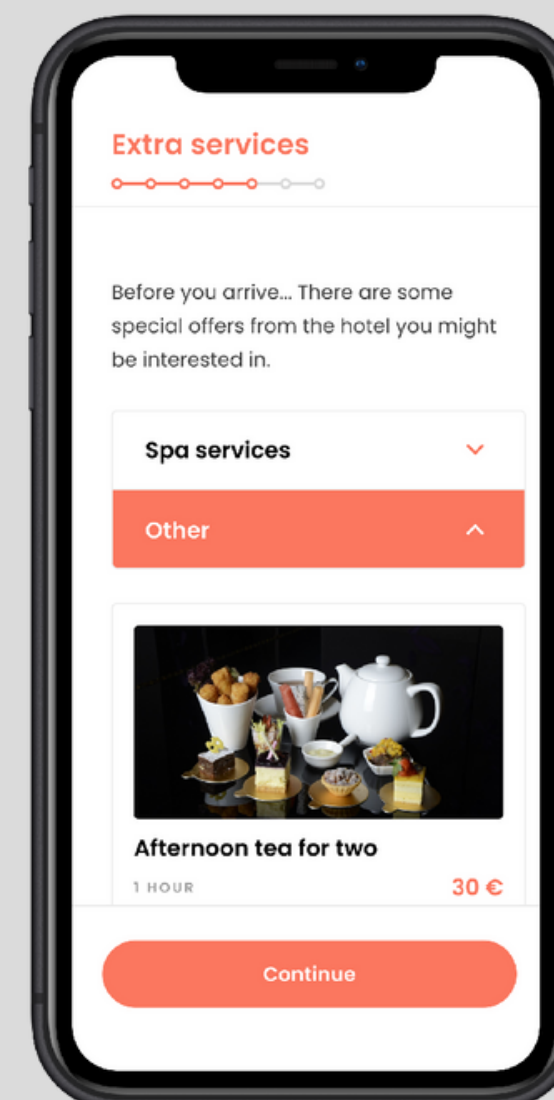
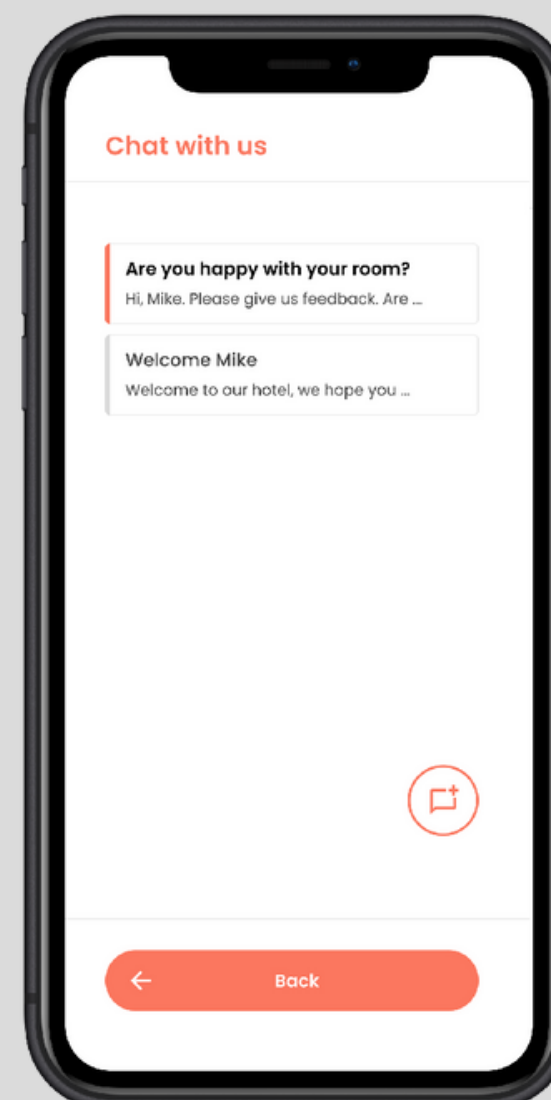
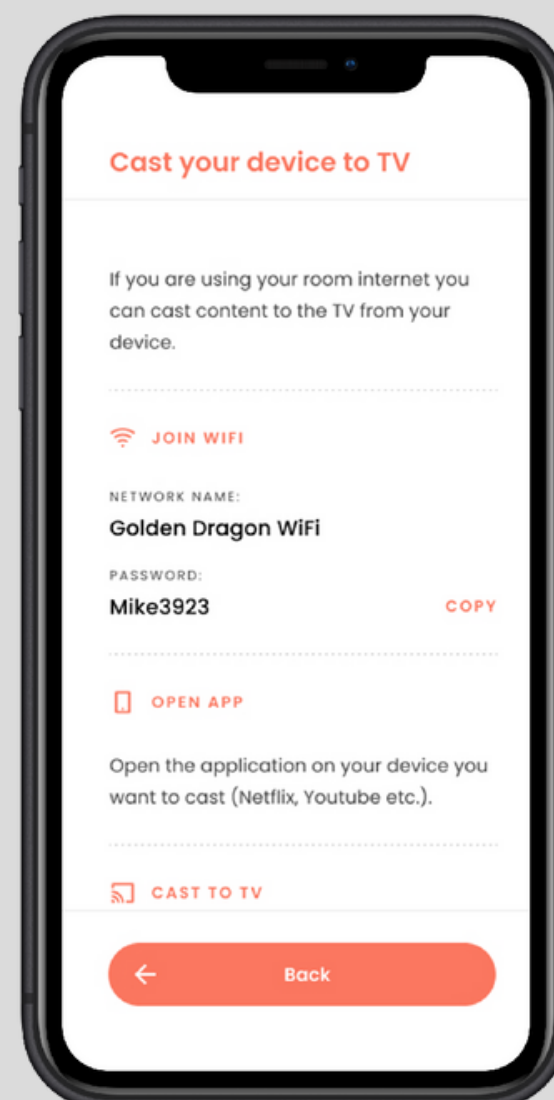
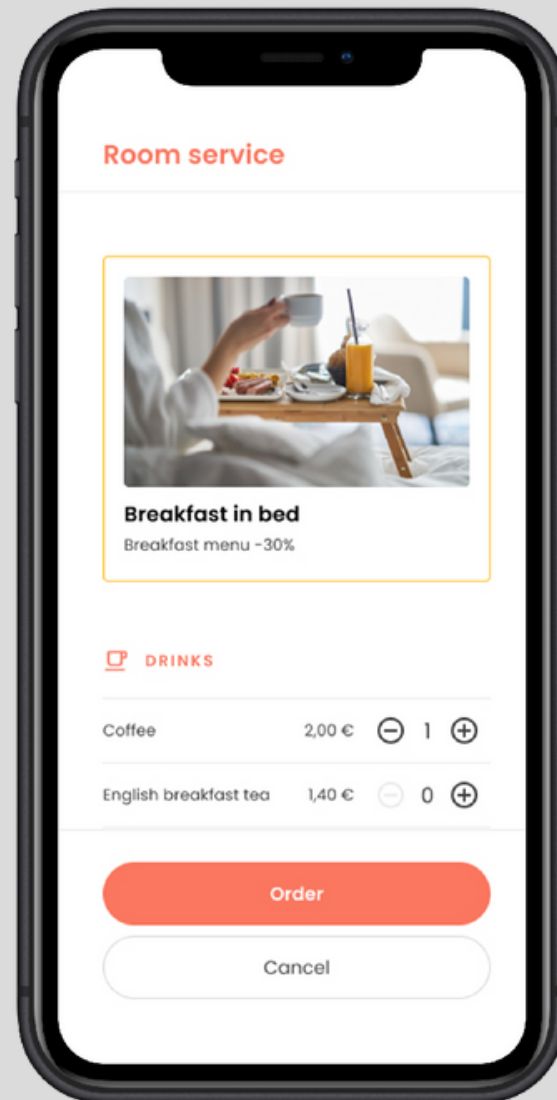


Chat with us

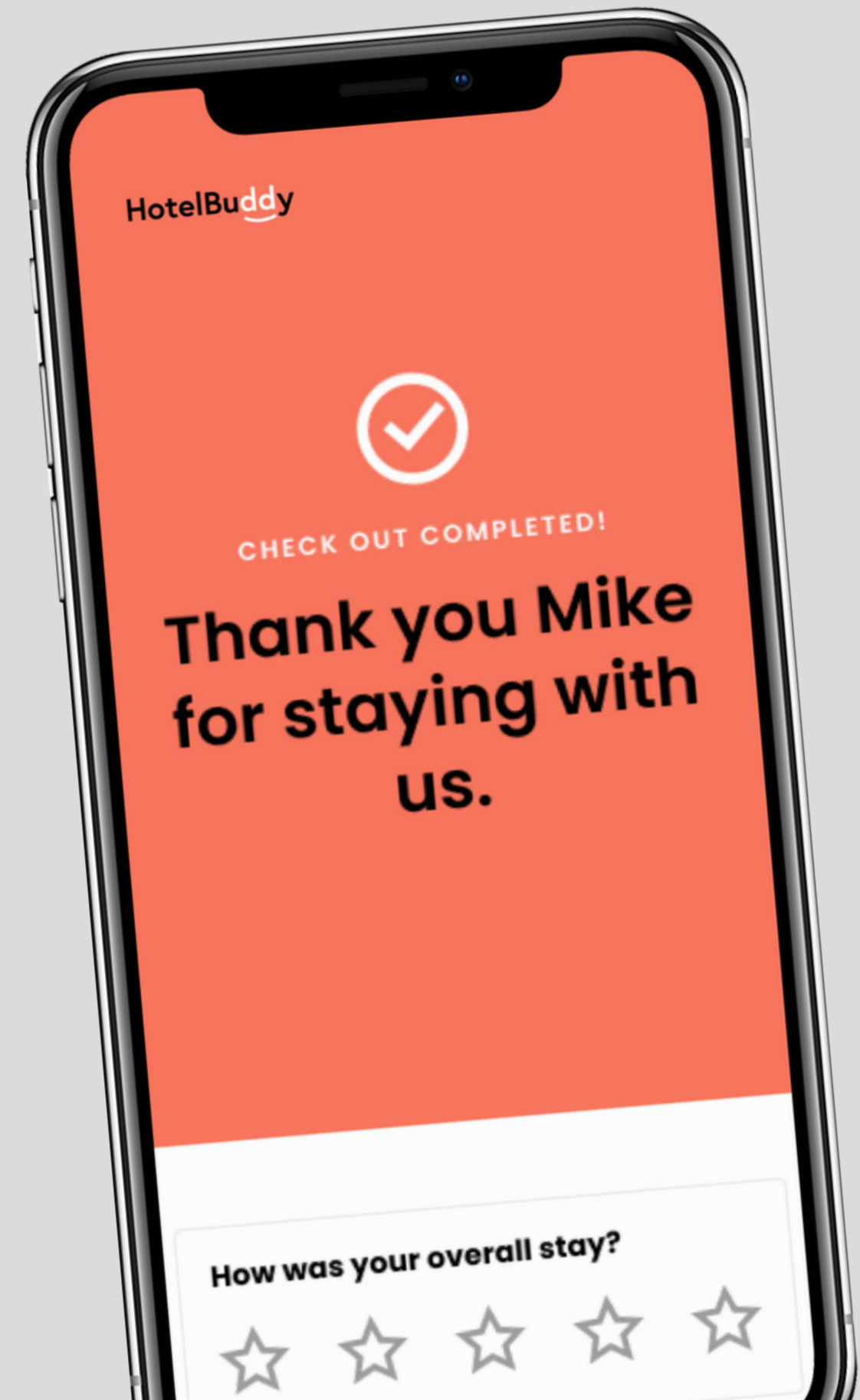
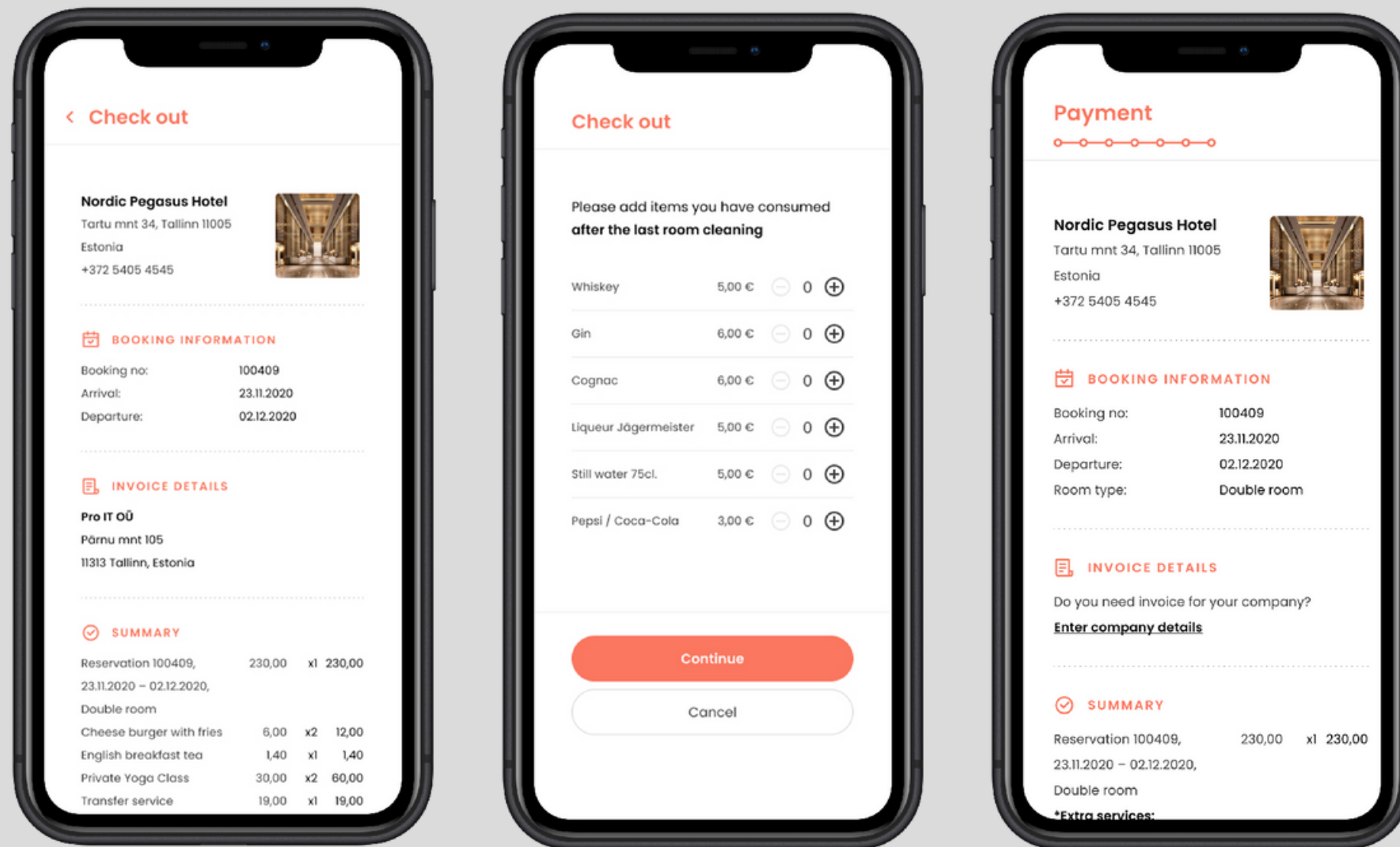
Are you happy with your room?
Hi, Mike. Please give us feedback. Are ...

Welcome Mike
Welcome to our hotel, we hope you ...

Back



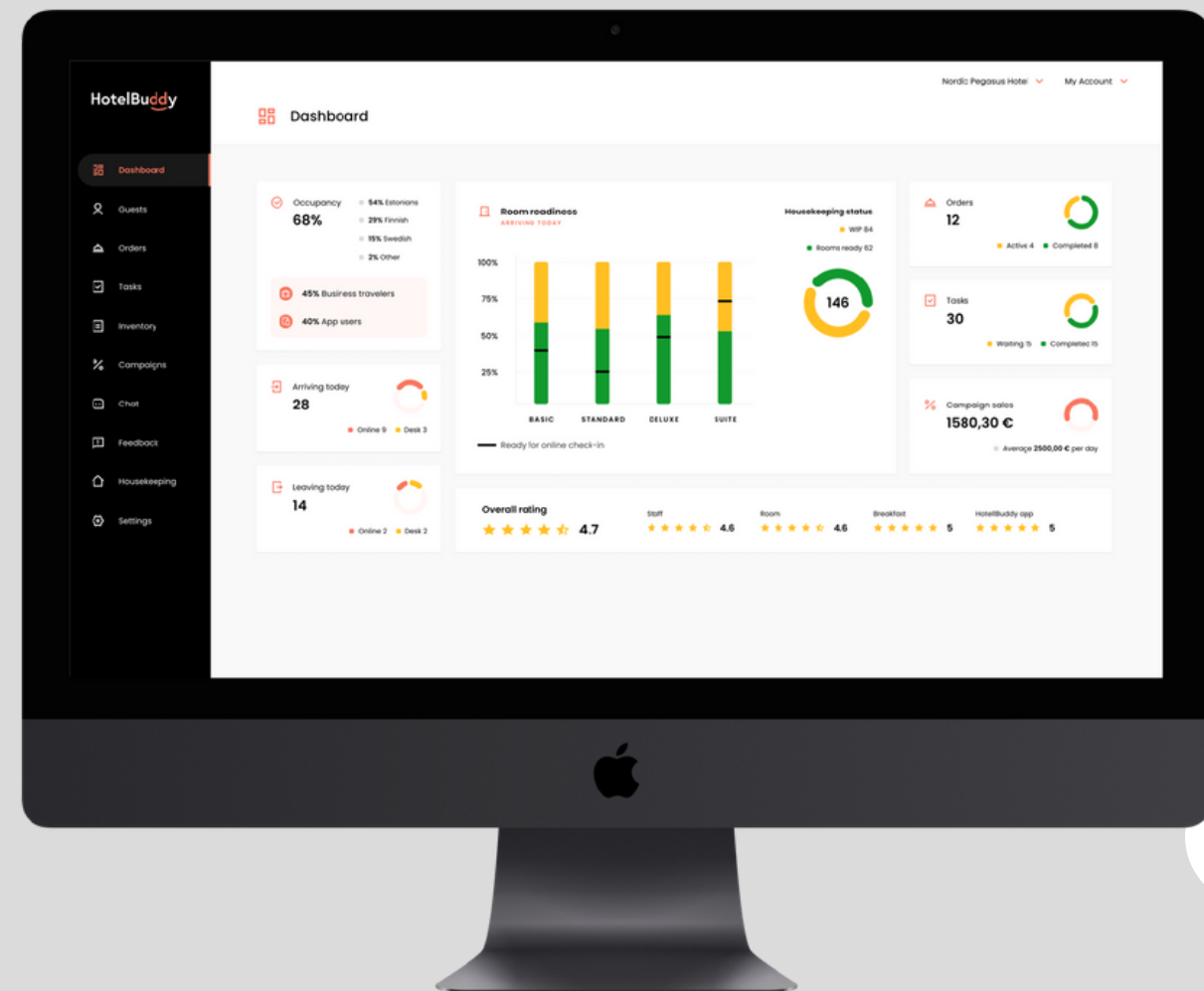
Using their phone, your guests can **unlock** their room, order **room service**, cast their personal content to hotel TV, chat and book for **extra services**.



Upon departure the guests can **check out**, post **minibar** consumption, **pay** and give **feedback**. We automatically send the guest an **invoice**, generated directly from your PMS.



With our modern **admin tool** you can manage your guest flow, orders, inventory, product/service descriptions, campaigns, and tasks for employees with a few clicks.



QR Kiosk reduces queues at the Reception allowing guests to check in directly on their smartphones or tablets.



Basic Package

- Online check in
- Online payment
- Guest app
- Room upselling
- Extra services sales
- Minibar sales
- Chat
- Digital room directory
- Online check out

**Price: starting from 4,99 EUR
room/month**

*Minimum price 199 EUR/month

Standard Package

- Online check in
- Online payment
- Guest app
- Room upselling
- Extra services sales
- Minibar sales
- Chat
- Digital room directory
- Online check out
- **Mobile key with IOT door lock modules**
- **QR kiosk solution**
- **White label solution available for
hotels with 5+ properties or 300+
rooms**

Price: ask for a quote

Pricing

Premium Package

- Online check in
- Online payment
- Guest app
- Room upselling
- Extra services sales
- Minibar sales
- Chat
- Digital room directory
- QR kiosk solution
- Online check out
- Mobile key with IOT door lock
modules
- Online check out
- White label solution available for
hotels with 5+ properties or 300+
rooms
- **Housekeeping**
- **TV casting (Includes Chromecast
devices)**

Price: ask for a quote

HotelBuddy

Thank you!

Interested to learn more?
Book a free demo today!

Book here: calendly.com/hotelbuddy

Email: sales@hotelbuddy.eu

www.hotelbuddy.eu



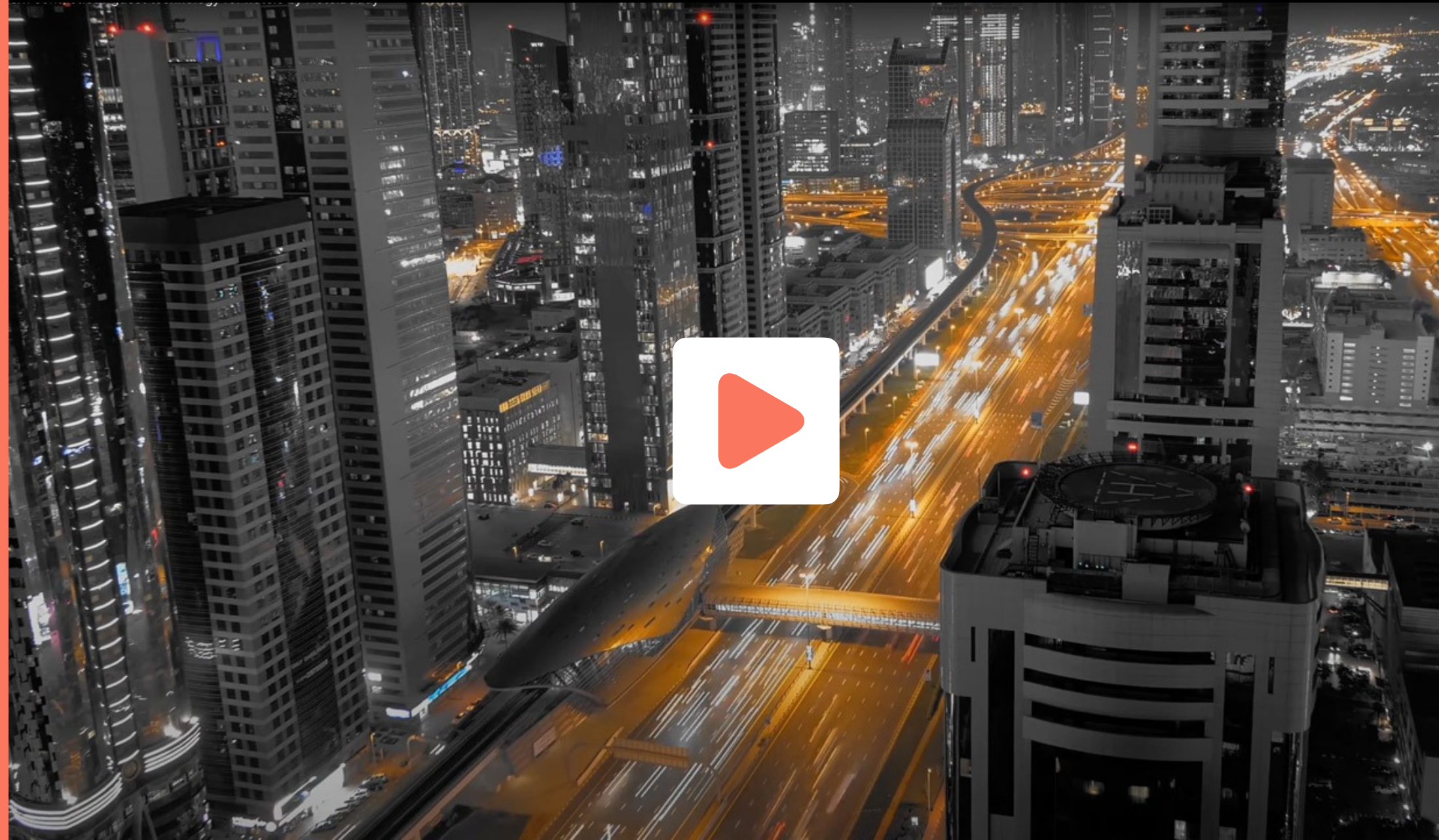
@hotelbuddy



@hotelbuddytechnology



@hotelbuddy



Watch our video!